Telrock
ENABLING BETTER INTERACTIONS

Optimus

Reinventing Collections Technology.
Optimizing Results.

In order to meet today's highly demanding environment, organizations need to move beyond their restricted technology to a smarter, more encompassing, software platform for collections and recovery.

One that is more intuitive, adaptable, easy to use, and quicker to deploy. A platform developed from the ground up, based on new technologies and modern designs.

A system that provides a broad and rich set of capabilities that are designed to manage an ever-growing level of collection complexity and sophistication.

They need Optimus.

Built new from the ground up.
Modern technologies and intelligent designs.
Unparalleled design and development expertise.

That's Telrock Optimus.

Telrock is a Global provider of modern, more intelligent software solutions that improve customer contact, engagement, and collections management.

Telrock.com

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Telrock is a Global technology provider of SaaS based software solutions for use across the consumer credit lifecycle. Key products include: **SmartService**, a digital channel communication platform for use across the customer life cycle, **SmartCollect**, a digital channel customer contact and a self-serve payment portal designed for collections, and **Optimus**, an enterprise class integrated collections & recoveries platform. Telrock serves major lenders, processors, and BPO's across Europe, Asia, and North America, with offices in London, UK and Atlanta GA.

TELROCK
Enabling Better Interactions.

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A modern SaaS solution, built for the cloud – lower cost, higher performance, enhanced compliance.

Key Benefits:

> Increased collect rates
> Lower operational costs
> Enhanced control, insight and compliance
> Minimal investment
> Better user experience for agents, managers, consumers and business partners

Improved Collections

» Intelligent and intuitive collector workbench
» Embedded digital channel messaging capabilities
» Robust management and compliance tools

Increased Efficiency, Control and Automation

» Powerful integrated central rules and strategy engine
» Informative reporting, tracking, and insight capabilities
» Real time processing
» Highly extensible database

More Value

» Enterprise-wide collections for any type of consumer product or service
» End-to-end Integrated Collections & Recovery
  » Deployable as 'land-and-expand' to meet current and future needs
  » Includes robust system of record and agency management capabilities
» Affordable pay-as-you-go pricing
» Quick to deploy, highly configurable, and easy to use